

Your Printer

1. **Your Printer Password is 1111.**
2. The printer is set up and calibrated to read the gap between Labels
3. Putting your IP address in, put printer offline, click enter. In the menu go to the plug Icon and click enter. Put the password in. Walk through those settings and apply your information into the machine.
4. Printer is set to 5 IPS speed Standard. We Recommend never going over 6 IPS. Speed changes can be made in the Head icon on the display in menu section.
5. Darkness adjustments can be made in both the Head Icon, and the tool Icon.
6. Make sure after you communications with program for your label system is set up that your machine is still set on Reading the Gap. You can verify this in the tool section of the menu.
7. Also verify your printer is set to dispenser mode. If not you can change it in the tool section of the menu.
8. **Do Not turn Command Error ON**. Doing so with dispenser will cause your machine to error out, and it very hard to get back into printer to shut it off.
9. If you are having and issue with printer after set up, we recommend writing down all the original settings, before changing any settings.
10. **When ordering Labels for your printer**, make sure you tell your distributor this is a Peeler unit. And have him verify with label Company that you are using a peeler unit. **Standard Universal label** [NTDPS 0500-0800](tel:NTDPS0500-0800)
11. **Offset Position**. Your offset position should already be set for the printer, depending on how your label is set up on your print you may need to make small adjustments until you have your label leaving the machine in the correct position on the catch arm.
12. **Firmware-** Your machine is running with the latest firmware, FW 420500000E. This firmware has an offset adjustment +7.5 to -7.5 we recommend keeping your machine in between +4.50 to -4.50 if possible. Higher offsets result in having to change print head positions, and other settings.
13. If you have a jam lift the lid immediately, then shut your machine off. Clear the jam and clean the printer of any adhesive if needed. Follow The Sato instructions book for cleaning details..